

General Terms and Conditions for Professional Clients

Effective from October 2022
Version 1.0

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1. Introduction

1.1 This document is referred to as the General Terms & Conditions (the Terms) and is entered into between you (“you” or “Client”) and Equiti Global Markets Ltd (“Equiti”, “we” or “us”), a company registered in Cyprus under company number HE415535, with its registered address at FREMA PLAZA, 2nd Floor, 39 Kolonakiou Avenue, Ayios Athanasios, 4103 Limassol. Equiti is authorised and regulated by the Cyprus Securities and Exchange Commission under license number 415/22. Equiti is a registered trading name of Equiti Global Markets Ltd.

1.2 *Definitions.* The following terms used within these Terms shall, unless the context otherwise requires, have the following meanings:

Account Statements	such statements as indicated by clause 16.
Affiliate	in relation to either party each and any subsidiary or holding company of that party and each and any subsidiary of a holding company of that party or any business entity from time to time controlling, controlled by, or under common control with, either party.
Application Form	the account application form completed by you and accessed through our website.
Applicable Regulations	(i) CySEC Rules or any other rules of a relevant regulatory authority; (ii) the rules of the relevant Market; and (iii) all other applicable laws, rules and regulations as in force from time to time as applicable to these Terms.
Appropriateness Assessment	the process we use to assess the appropriateness of the Services for you.
Associate(s)	(In relation to a person) (A): (i) an Affiliate of A;

	<p>(ii) a tied agent of A or of any Affiliate of A; or</p> <p>(iii) any other person whose business or domestic relationship with A or his Associate might reasonably be expected to give rise to an alignment of interests between them.</p>
Base Currency	the currency used to open your account, which may be the lawful currency of the European Monetary Union (Euros), the United Kingdom (GBP Sterling) and the United States (United States Dollars).
Business Day(s)	<p>a day (other than a Saturday or Sunday) on which:</p> <p>(i) in relation to a date for the payment of any amount in: (a) any currency other than Euro, banks generally are open for business in the principal financial centre of the country of such currency; or (b) Euros, the settlement of payments denominated in Euros is generally possible in London or any other financial centre in Europe selected by us; and</p> <p>(ii) for all other purposes, is not a bank holiday or public holiday in Cyprus.</p>
Client Fund Rules	the provisions in CySEC Directive DI87-01.
Client Portal	the client portal at https://portal.equiticlients.com/cy/corporate/#/step1
CySEC	the Cyprus Securities and Exchange Commission.
CySEC Rules	the CySEC directives, circulars, and legislation promulgated from time to time.
Customs Authority	the Cyprus Customs and Excise department.
Complex Product(s)	certain derivative products including, Forex, contracts for difference, futures, bullion and options.
Data Protection	means the General Data Protection Regulation (Regulation (EU) 2016/679) ('GDPR') which has been implemented into Cypriot law by virtue of Law 125(I) of 2018 Providing for The Protection of Natural Persons.

Eligible Counterparty	an eligible counterparty as defined in CySEC Rules.
EMIR	means Regulation (EU) No 648/2012 of the European Parliament and of the Council of 4 July 2012 on OTC derivatives, central counterparties and trade repositories, as supplemented from time- to-time including by the Commission Delegated Regulation (EU) No 148/2013 of 19 December 2012, and the Commission Implementing Regulation (EU) No 1247/2012 of 19 December 2012.
Event of Default	<p>the occurrence of one or more of the following events:</p> <p>(a) your failure to make any payment (including any payment of margin) to us or to any Associate in accordance with clause 17 of these Terms;</p> <p>(b) your continued failure to perform any obligation to us one Business Day after we have given you notice of non-performance;</p> <p>(c) the initiation by a third party of proceedings for your bankruptcy (if you are an individual) or for your winding-up or for the appointment of an administrator or receiver in respect of you or any of your assets (if you are a company) or (in both cases) if you make an arrangement or composition with your creditors or any other similar or analogous procedure is commenced in respect of you (a Bankruptcy Default);</p> <p>(d) if you are an individual, your death;</p> <p>(e) any representation or warranty made by you is or becomes untrue; or</p> <p>(f) you are or become unable to pay your debts as and when they fall due.</p>
FATCA	the Foreign Account Tax Compliance Act (US).

Forex	the margined or Rolling Spot foreign exchange.
Limit Order	an order to buy or sell an investment at its specified price limit or better and for a specified size.
Liquidity Provider	a bank or other financial institution that provides executable bid and offer prices in respect of foreign currencies on a continuous or regular basis.
LPOA	power of attorney, a legal document granting another person access to your account, which we have agreed to in writing.
Main Legislation	means L. 87(I)/2017 regarding the provision of investment services, the exercise of investment activities and the operation of regulated markets.
Market	the rules, regulations, customs, and practices from time to time of any market, multilateral trading facility, exchange, clearing house or other organisation or market involved in, or otherwise relevant to, the conclusion, execution, terms or settlement of a transaction or contract and any exercise by any such exchange, clearing house or other organisation or market of any power or authority conferred on it.
Margin	a deposit of funds or collateral relating to securing your obligations in accordance with clause 17.1.
Margin Call	a call for additional Margin or collateral by Equiti to secure your obligations in accordance with clause 17.5.
MiFID II	Directive 2014/65/EU of the European Parliament and of the Council of 15 May 2014 on markets in financial instruments and amending Directive 2002/92/EC and Directive 2011/61/EU.
Platforms	electronic trading platforms, access to which we may from time to time facilitate for clients.

Professional Client	a professional client as defined in the CySEC Rules.
Risk Warning Notice	the Risk Warning Notice published on our Website.
Services	the services we provide to you as set out in clause 3.
Website	the website at equitiglobalmarkets.com or such other website as Equiti may maintain from time to time.

1.3 Interpretation:

- 1.3.1 Section, clause and paragraph headings shall not affect the interpretation of the terms of these Terms.
- 1.3.2 Unless the context otherwise requires, words in the singular shall include the plural and in the plural shall include the singular.
- 1.3.3 Any reference to a person shall include bodies corporate, unincorporated associations, partnerships and individuals.
- 1.3.4 Words and expressions used in these Terms (unless the context otherwise requires) have the same meanings as in the CySEC Rules.
- 1.3.5 Reference to notice or notifications shall not include written notice, unless otherwise expressed.
- 1.3.6 Any words following the terms including, include, in particular, for example or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.
- 1.3.7 The Risk Warning Notice, Order Execution Policy and the Conflicts of Interest Policy form part of these Terms. We may add a Schedule or amend these Terms by giving written notice to you. The Schedule or amendment shall take effect as at the date stipulated in the notice but within not less than 14 calendar days from receipt by you of the notice. If you do not wish to accept any Schedule or amendment you may by written notice to us close any open transactions or terminate these Terms.

2. Risk Warning Notice

Risk Warning Notice: Investments in derivative products (including Rolling Spot Forex) may carry a high degree of risk as further explained on our website. Our Services will not be appropriate for you unless you are knowledgeable and experienced in the financial services market and in the types of transactions described in these Terms. By entering into these Terms you acknowledge and agree that you have the appropriate knowledge and experience to use our Services, that you understand the risks involved and that you have provided us with all the information necessary for us to confirm our Services are appropriate for you. If you are unsure about whether our Services are appropriate for you then you should consult an independent financial adviser.

3. Services

3.1 *Execution only:* Equiti may receive and transmit orders and provide execution-only brokerage services for transactions in Forex, Contracts for Difference and Precious Metals, and such other investments which we may notify to you from time to time (the “Services”). We may receive and transmit orders or deal as agent on your behalf only for the purposes of the execution of transactions. We will not make personal recommendations or advise on the merits or suitability of purchasing, selling or otherwise dealing in particular investments or executing particular transactions, their legal, tax, accounting or other consequences or the composition of any account or any other rights or obligations attaching to such investments or transactions. You should bear in mind that merely explaining the terms of a transaction or investment or its performance characteristics does not itself amount to advice on the merits of the investment.

3.2 *Incidental information:* Where we do provide general trading recommendations, market commentary or other information:

- 3.2.1 this is incidental to your dealing relationship with us. It is provided solely to enable you to make your own investment decisions and does not amount to a personal recommendation or to advice;
- 3.2.2 we give no representation, warranty or guarantee as to the accuracy or completeness of such information or as to the legal, tax or accountancy consequences of any transaction; and
- 3.2.3 where information is in the form of a document containing a restriction on the person or category of persons for whom that document is intended or to whom it is distributed, you agree that you will not pass it on contrary to that restriction;

3.3 **Acknowledgement:** You acknowledge and agree that you are capable of assessing the merits of and understand, and accept, the nature and risks of transactions entered into under these Terms and that you do not rely on advice from Equiti (or its Affiliates) in relation to the merits of any such transaction.

4. Commencement and cancellation

4.1 **Commencement:** These Terms supersede any previous agreement between us on the same subject matter and takes effect when you signify your acceptance of these Terms by submitting the Application Form and signing (in wet-ink) these Terms.

5. Applicable Regulations and Market Requirements

5.1 **Subject to Applicable Regulations:** these Terms and all transactions with you are subject to Applicable Regulations so that:

5.1.1 if there is any conflict between these Terms and any Applicable Regulations, the Applicable Regulations will prevail;

5.1.2 we may take or fail to take any action we consider necessary to ensure compliance with any of the Applicable Regulations;

5.1.3 all Applicable Regulations and whatever we reasonably do or fail to do in order to comply with them will be binding on you; and

5.1.4 neither we nor any of our directors, officers, employees or agents shall be responsible if we reasonably take or fail to take any actions in order to comply with any Applicable Regulations.

5.2 **Market or Liquidity Provider action:** If a Market or Liquidity Provider (or intermediate broker or agent, acting at the direction of, or as a result of action taken by, a Market) or regulatory body takes any action which affects a transaction, then we may take any action that we reasonably consider desirable to minimise any loss which may occur as a result of such action. Any such action that we take shall be binding on you.

6. Account Activation

- 6.1 **Activation preconditions:** By law we are obliged to establish your identity before we can take you on as our client. We may, at our reasonable discretion, use various agencies to verify your details before activating your account. When you sign these Terms, you warrant and represent that you (or anyone you appoint under a LPOA) are not a US resident, US citizen or a company registered in the US (as applicable), or a resident or company registered in Belgium, unless otherwise notified in writing to Equiti. If at any time you (or anyone you appoint under a LPOA) become a US resident or citizen or a company registered in the US (as applicable), or a resident or company registered in Belgium, you will notify Equiti immediately.
- 6.2 **Activation:** While reviewing your application we will need to perform an Appropriateness Assessment since you are proposing to trade a Complex Product. Once the assessment is finished and we have received the completed Application Form, and a signed copy of these Terms and the Electronic Trading Supplement, the account will be activated.
- 6.3 **Account password:** It is your responsibility to keep the password(s) to your account(s) secure and confidential. You should not share your password details with any other party unless you have completed and returned the necessary LPOA to us. If you have told someone your password or log-in details, or you suspect that someone may know your password or log-in details, please notify us immediately by calling us on +35725261570 or emailing us at brokeragesupport@equiti.com

7. EMIR

- 7.1 The following provisions shall apply to you if you are established in the EEA, or if you have entered into transactions that have a direct, substantial and foreseeable effect in the EEA or have conducted arrangements that are designed to avoid EMIR rules.
- 7.2 **Trade Reporting under EMIR:**
- 7.2.1 You expressly permit Equiti to report on your behalf the opening, closing and amendment of any transaction entered into between Equiti and you to a regulated trade repository, in accordance with the terms of EMIR.
- 7.2.2 You shall not be charged for reporting. Nevertheless, you agree that Equiti may at any time charge you for reporting on your behalf, subject to providing you with 90 days written notice.
- 7.2.3 Notwithstanding any reporting carried out by Equiti on your behalf, you remain solely responsible for the reporting of your transactions.
- 7.2.4 You agree that Equiti shall not be liable for any loss or damage incurred by you as a result of a transaction reported on your behalf by Equiti, to the extent permitted under Applicable Regulations.

- 7.2.5 If you wish to cease having your transactions reported on your behalf, you must give Equiti five Business Days' prior written notice to such effect. Equiti may cease reporting on your behalf by giving you thirty days' written notice.

7.3 *Transaction Reporting under MiFID II*

- 7.3.1 Where we are required under Applicable Regulations to report transactions you will need to obtain and provide us with a valid legal entity identifier (LEI) before you can place an order for execution of a transaction with us.

- 7.3.2 You acknowledge and agree that we are entitled to disclose such information and that such information held by us shall be our sole and exclusive property.

7.4 *Portfolio Reconciliation:*

- 7.4.1 The parties agree to reconcile portfolios as required by the risk mitigation techniques stipulated under EMIR. Equiti shall provide you with portfolio data and general account information through the Platform. Account information shall include transaction data, ticket numbers, rates, margin, profit and loss statements and any other information required by the CySEC Rules ("Confirmations"). Account information shall be updated within twenty-four hours of any activity on your account. You acknowledge and accept that the posting of Confirmations will be deemed delivery of trading Confirmations by Equiti to you. You may request receipt of the Confirmations at any time in hard copy or email by submitting a written request to brokeragesupport@equiti.com. Such Confirmations shall be binding on you, unless subject to a manifest error or unless you notify Equiti of your rejection of such Confirmation in accordance with the EMIR rules.

- 7.4.2 In accordance with clause 16, through the Platforms, you can generate intra-day, monthly and yearly reports of your account. The provision of such information coupled with your ability to generate such reports will be deemed delivery of Account Statements by Equiti to you. If you are an EU national or company registered in the EU, you must generate an Account Statement at least once a month, to be done on the first day of each month for the preceding month and to perform data reconciliation in accordance with your portfolio reconciliation requirements under Article 13 of the Commission Delegated Regulations (EU) No 149/2013 of 19 December 2012. You may request at any time your Account Statements in hard copy or via email by submitting a written request to brokeragesupport@equiti.com.

- 7.5 *Dispute Resolution:* The parties agree to use the following procedure to identify and resolve disputes between them:

- 7.5.1 Either party may identify a dispute by sending a dispute notice in writing (“Dispute Notice”) to the other party. Each Dispute Notice will be effectively delivered if delivered in accordance with clause 27.
- 7.5.2 On or following the date that the dispute has been instigated by either party (the “Dispute Date”), the parties will consult in good faith in an attempt to resolve the dispute in a timely manner, including but not limited to, exchanging any relevant information and by identifying and using any agreed process which can be applied to the subject of the dispute or, where no such agreed process exists or the parties agree that such agreed process would be unsuitable, determining and applying a resolution method for the dispute.
- 7.5.3 With respect to any dispute that is not resolved within thirty (30) Business Days of the Dispute Date, refer issues internally to the appropriate senior members of staff of such party in addition to the actions stipulated under clause 7.5.2.
- 7.5.4 Each party agrees that to the extent that this resolution process applies to each party, it will have internal procedures and processes in place to record and monitor any dispute for as long as the dispute remains outstanding.
- 7.5.5 Nothing in this clause 7 obliges either party to deliver a Dispute Notice following the identification of any issue or discrepancy (notwithstanding that such issues or discrepancy remain unresolved) or limits the rights of the parties to service a Dispute Notice, to commence or continue an agreed process (whether or not any action under this clause 7 has occurred). Nothing in this clause 7 restricts you from instigating a complaint in accordance with clause 25.

8. Client Classification

- 8.1 **Classification:** Upon receiving your application submission, we will make appropriate assessments to classify you as either a Professional Client or an Eligible Counterparty. However, in the event that your circumstances change (whether at the time of your application or at any time thereafter) and you satisfy or become eligible to satisfy the definition of a Retail Client, we may unilaterally terminate these Terms immediately.
- 8.2 **Protections: Option to elect:** You may request at any time to be reclassified to a different classification and therefore increase or decrease your level of regulation protections. We shall reasonably assess each request by you in light of your experience, expertise and

knowledge and shall, at our discretion, determine the appropriate classification in accordance with such criteria.

9. Special Provisions for Managed Accounts and Introduced Accounts

- 9.1.1 If your investments or account with us is being managed by an investment manager or you use the services of an investment adviser or you were introduced to Equiti by a broker, you acknowledge and agree that Equiti is responsible only for execution services as set out above and that we have no responsibilities, or obligations regarding any conduct, action, representation, advice, recommendation or statement of any third-party investment manager, investment adviser or broker in connection with your investment transactions with us. You understand that Equiti makes no warranties nor representations concerning third-party investment managers, investment advisers or brokers and that Equiti shall not be responsible for any loss to you occasioned by the actions of any third-party investment manager, investment adviser or broker, and that Equiti does not, by implication or otherwise, endorse or approve of the operating methods of any third-party investment manager, investment adviser or broker. You further acknowledge and agree that: (i) any third-party investment manager, investment adviser or broker acts as an independent intermediary for you; (ii) unless you have been expressly advised otherwise in writing by Equiti, no such person is an affiliate, employee or agent of Equiti; and (iii) no such person is authorised to make any representations concerning Equiti or the services to be provided by Equiti hereunder except as may be expressly authorised in writing by Equiti. In the event your account with us is managed by another person, you have delivered to Equiti a copy of such person's written trading authorisation in a form acceptable to Equiti.
- 9.1.2 You understand and agree that if your Equiti account is managed by another person that Equiti is authorised by you to provide your Equiti account information including address, phone number, and e-mail address to that person to enable them to provide on-going training, assistance, updates on services as it relates to the trading activities in your Equiti account.
- 9.1.3 You acknowledge and agree that the use of any third party trading system, course, program, research or recommendations provided, directly or indirectly, by an investment manager, investment adviser or broker will not necessarily result in profits, avoid losses or limit losses.

9.1.4 By entering into these Terms, you authorise us to deduct any fees, commission and/or other remuneration which you have agreed with such investment manager, investment adviser or broker and which are payable.

9.1.5 You acknowledge and agree that, under Applicable Regulations, we may make or receive a payment of a fee, commission or non-monetary benefit to or from a third party (“Inducement”) provided that such Inducement is designed to enhance the quality of the service supplied to you and does not impair our obligation to act honestly, fairly, professionally and in accordance with your best interests. Pursuant to Applicable Regulations, if you have been introduced to us for trading purposes, we will clearly disclose to you on your Client Portal at <https://portal.equiticlients.com/cy> the existence, nature and amount of any Inducement. Where the amount of the inducement cannot be ascertained, we will disclose the method for its calculation.

10. Instructions

10.1 **Authority:** Any person or agent that you have notified to us in writing is authorised by you may give us written instructions concerning any transaction or proposed transaction or any other matter.

10.2 **Reliance:** You authorise us to rely and act on any order, instruction or communication we receive from you without further enquiry on our part as to the authenticity, genuineness, authority or identity of the person giving or claiming to give such instructions. You will be responsible for and bound by all obligations we enter into or assume on your behalf as a result of or in connection with such orders, instructions or communications.

10.3 **Platforms:** Unless clause 10.3 applies, all instructions to enter into transactions must be given by you through the Platforms. You can only cancel instructions if we have not acted upon them.

10.4 **Right to refuse:** We may decide to refuse to accept any order or instruction from you, provided that we inform you of our refusal as soon as reasonably practicable. We will endeavour to provide you with a reason for any refusal.

- 10.5 *Instruction changes*: Once given, instructions may only be withdrawn or amended with our consent, which will not be unreasonably withheld.
- 10.6 *Order limits*: You acknowledge and agree that we have the right (but no obligation) to set limits and/or parameters to control your ability to place orders. These limits and/or parameters may be amended, increased, decreased, removed or added to by us and may include (without limitation):
- 10.6.1 controls over maximum order amounts and maximum order sizes;
 - 10.6.2 controls over our total exposure to you;
 - 10.6.3 controls over prices at which orders may be submitted (to include (without limitation) controls over orders which are at a price that differs greatly from the market price at the time the order is submitted to the order book);
 - 10.6.4 controls over the electronic services (to include (without limitation) any verification procedures to ensure that any particular order or orders has come from you); or
 - 10.6.5 any other limits, parameters or controls which we may be required to put in place in accordance with Applicable Regulations.

However, in setting limits and/or parameters, we will seek to protect your interests as far as reasonably possible.

11. Manifest Errors

- 11.1 *Manifest error (act or omission)*: From time to time, it is possible that errors may occur in the pricing of contracts. Notwithstanding the rights that you have under Applicable Regulations or law, we reserve the right to void, or to amend the terms of, any transaction that we reasonably believe, at our sole discretion, to contain or be based on an obvious or palpable error (a Manifest Error). In deciding whether an error is a Manifest Error we may take into account any relevant information including, the state of the underlying market at the time of the error and any error within, or lack of clarity of, any information source or pronouncement. In deciding whether or not there has been a Manifest Error, we will make reasonable efforts to take into account any financial commitments that you have made or refrained from making in reliance on a transaction.
- 11.2 In the absence of our fraud, willful default or negligence, we will not be liable to you for any losses following a Manifest Error. In the event that a Manifest Error is made by any information source, commentator or official on whom we reasonably rely, we will not be liable to you, except for our fraud, willful default or negligence, for any losses.

12. Market Abuse

- 12.1 You acknowledge and agree to use the services offered by us pursuant to these Terms in good faith and, to this end, to refrain from engaging in any trading strategy including any arbitrage practices (such as but not limited to latency abuse, price manipulation or time manipulation and collusion) that aims to manipulate or take unfair advantage of the way in which we make available bid or offer prices.

- 12.2 You acknowledge and undertake to refrain from engaging in any actions and/or omissions which would amount to market abuse and/or market manipulation and/or insider dealing (by yourself or acting jointly with another person). In addition, you shall not arrange or execute any action that would contravene any primary or secondary legislation or other law or regulatory rules in relation to Market Abuse.
- 12.3 Furthermore, you undertake to not engage in any action and/or omission that could create a false impression of the demand for or value of a financial instrument or in any actions which you have reason to believe are in breach of the Applicable Regulations. You shall observe the standard of behaviour reasonably expected of persons in your position and not take any step which would cause us to fail to observe the standard of behaviour reasonably expected of persons in our position.
- 12.4 Where we believe, in our reasonable judgment, that you (and/or other parties) may have engaged or may be engaging in improper, unlawful or unfair trading activity, we may in our absolute discretion (and with or without giving notice to you), and without being under any obligation to inform you of our reason for doing so, to close any open position and/or order that you may have open at that time, as well as in our absolute discretion: i) to enforce the open position or trade against you if it is an open position or trade under which you have made losses; and ii) treat all of your open positions and trades under this paragraph as immediately void even if they are profitable.
- 12.5 We may exercise the above rights regardless of the effect it may have on any other open positions or orders placed, or any other positions you may have with a third party and even if a loss arises as a result.
- 12.6 You hereby acknowledge that we are not required to give advance notice to the Client of the exercise of its rights as above, but we will inform the Client as soon as practicable that it has exercised such rights.

13. Execution of Orders

- 13.1 **Timely execution:** We shall use all reasonable steps to execute any order promptly, but in accepting your order we do not promise that it will be possible to execute the order in accordance with your instructions. If we encounter any material difficulty relevant to the proper execution of an order, we shall notify you as soon as practicable.
- 13.2 **OTC execution consent:** By entering into these Terms you agree that we may execute, as your agent, an order outside of a Market.
- 13.3 **Order Execution Policy consent:** We have established an order handling and execution policy to enable us to take all reasonable steps to achieve the best possible result for you. By entering into these Terms you confirm that you have read and agree to our Order Execution Policy, which is available on our Website and has been supplied to you together with these Terms. If you have any questions about our Order Execution Policy, please call +357 25261570 or email us at brokeragesupport@equiti.com before agreeing to these Terms.
- 13.4 **Intermediate brokers:** We may, at our reasonable discretion, arrange for any transaction to be made

with or through the agency of an intermediate broker, who may be an Associate or Affiliate of ours and may not be in Cyprus.

- 13.5 *Limits*: We may require you to limit the number of open positions which you have with us at any time and we may, at our reasonable discretion, close out any one or more transactions in order to ensure that such position limits are maintained.
- 13.6 *Aggregation of orders*: We may combine your orders with our own orders, orders of Associates and persons connected with us and orders of your agent or other clients. If your order is combined, we must reasonably believe that this is unlikely to operate to your and our other clients' disadvantage. However, on some occasions, combining orders may mean that you get a less favourable price than if your order had been executed separately.

14. Client Funds

- 14.1 *Client money*: We will treat any transfer of money by you to us or held by us on your behalf as a transfer of full ownership to us for the purposes of securing or covering your present, future, actual, contingent or prospective obligations. A separate title transfer collateral arrangement agreement will be issued to you as part of the client on-boarding process regarding the treatment of such client funds. In this regard, you may cease to have any protections under the safeguarding provisions of MiFID in relation to such funds. You undertake to execute any documents required in order to transfer full ownership of the money to us.
- 14.2 *Transfer to intermediaries*: We may pass money received from you to a third party (e.g. a market, intermediate broker, OTC counterparty or clearing house) to hold or control in order to make a transaction through or with that person or to satisfy your obligation to provide a deposit (such as an initial requirement that you provide margin) in respect of a transaction. Although we will remain responsible for money received from you even if we pass it to a third party, you may be exposed to the additional risk that, in the event of an insolvency or similar in relation to that third party, the amount of money received by us from the third party may not be sufficient to satisfy your claims.
- 14.3 *Non EEA custodians*: We may hold client funds on your behalf outside the European Economic Area (EEA). The legal and regulatory regime applying to any bank or person that holds your money outside the EEA will be different from that of Cyprus. As a result, should that bank or person go into insolvency or similar proceedings, your money may be treated differently than it would have been if the money was held with a bank in Cyprus. We will not be liable for the insolvency, acts or omissions of any third party referred to in this sub-clause.
- 14.4 *No interest entitlement*: To avoid any doubt, we will not pay interest on any amounts in your account, unless we have agreed to do so in writing. Unless we have agreed otherwise in writing, on signing these Terms, you consent to the fact that no interest will be paid to you on any amounts in your account and that we will retain all such interest.
- 14.5 *Dormant accounts*: You agree that, in the event that there has been no activity on your account balance, i.e. there have been no deposits, withdrawals or executions in connection with your account, for a period of at least three years (notwithstanding any payments or receipts of charges or similar items) and we are unable to trace you and return your account balance to you, despite having taken all reasonable steps to do so, we may cease to treat your money as client funds and accordingly release and deal with the funds as we deem appropriate.

15. Currency

- 15.1 *Conversions*: We shall be entitled, without giving notice to you first, to make any currency conversions we consider reasonably necessary or desirable for the purposes of complying with our obligations or exercising our rights under these Terms or any transaction. Any currency conversion shall be made by us in the manner and at the rates we determine to be appropriate, having due regard to the current market rates for currencies.

15.2 *Exchange risk*: Where it is necessary to make a currency conversion, you will bear all foreign currency exchange risk arising from any contract or from the compliance by us with our obligations or the exercise by us of our rights under these Terms.

15.3 *Base Currency conversion*: If you trade in any transaction denominated in a currency other than a Base Currency, Equiti will automatically convert the total sum of the transaction into the Base Currency applicable to your account at the time of the transaction. The exchange rate for all types of currency conversion will be based on the mid-market exchange rate. Exchange rates fluctuate and may change between the time that the indicative exchange rate is quoted and the time that the amounts are converted. Where applicable the confirmation of the conversion will show the exchange rate used.

16. Confirmations and periodic statements

16.1 *Confirmations and statement delivery*: To the extent required under CySEC Rules, we will send you a confirmation in respect of each transaction. We will send you a monthly statement in respect of each of your accounts within 10 Business Days after the end of each calendar month. Such confirmations and statements may be sent electronically, or we may provide you with online access to them as stored in a secure Equiti website account for you or on the Platforms.

16.2 *Confirmations conclusive*: Unless we receive written notice from you within two Business Days of delivery of a confirmation to you or we notify you of an error or omission in the confirmation, we shall be entitled to conclude that the confirmation is conclusive and accepted by you.

17. Margin

17.1 *Margin arrangements*: As a condition of entering into a transaction we may in our sole discretion require the deposit of funds or collateral acceptable to us to secure your liability to us for any losses which may be incurred in respect of a transaction (“Initial Margin”). Initial Margin is due and payable immediately as a condition to opening the relevant transaction and we may decline to open any transaction if you do not have sufficient available cash in your account to satisfy the Initial Margin required for that transaction at the time the

relevant order is placed. If there is an adverse movement in the price or value of a transaction or if we determine in our sole and absolute discretion that there is an increase in the risk of an adverse movement in the price or value of a transaction, we will require additional security from you in the form of cash deposits or other acceptable collateral to supplement the Initial Margin (“Variation Margin”).

- 17.2 **Changes in Margin requirements:** Margin requirements may be set and varied without prior notice from time to time in our sole and absolute discretion.
- 17.3 **Form of margin:** Margin must be provided by or on behalf of you in cash. You are obliged to maintain in your account, at all times, sufficient funds to meet all Margin requirements. We are entitled to require payment of Margin of you by telegraphic transfer or any other method of immediate/electronic funds transfer acceptable to us. At our discretion, only funds received net of any bank charges, which relate to the transfer, will be credited as paid.
- 17.4 **Close-out:** In the event that there is insufficient Margin in your account or in the event that the deposited Margin is not sufficient to meet the required Margin rates, as determined by us in accordance with clause 17.2 of these Terms, and regardless of whether or not prior Margin Calls have been issued or not, we may in our sole discretion choose to close or terminate your transaction and/or account without notice to you immediately. This will not constitute an Event of Default. Without prejudice to the foregoing, any transaction entered into by you or on your behalf which results in there being insufficient Margin to cover any actual or anticipated losses or liabilities in connection with your Account will constitute an Event of Default and we may in our discretion exercise our rights in clause 17 of these Terms, whether there has been a Margin Call or not.
- 17.5 **Margin calls:** Equiti may from time to time and in its sole discretion call upon and request that you deposit additional Margin to secure your obligations. Any Margin Call, without closing your account or liquidating your positions, shall not be deemed precedent for future Margin Calls. Equiti is not obliged to make a Margin Call at all, or within any specific time period, and any failure or delay on its part to make any Margin Call at any time will not operate as a waiver of any of its rights or remedies under or in connection with these Terms, whether in respect of such Margin Call or otherwise. Equiti shall not be liable for any losses you may suffer as a result of any failure to respond to a Margin Call. Equiti may automatically terminate your transactions immediately without prior notice to you and decline to enter into any further transactions with you if you fail to honour any Margin Call.
- 17.6 **No waiver:** Any action taken by us in connection with or pursuant to a transaction at a time at which any Event of Default has occurred (whether or not we have knowledge thereof) shall be entirely without prejudice to our rights to refuse any further performance thereafter and shall not in any circumstances be considered as a waiver of that right or as a waiver of any other rights of it should any such Event of Default have occurred.

18. Your Warranties

18.1 Representations and warranties: Representations and warranties are statements, assurances or undertakings given by you to us on which we rely when we deal with you. You make the following representations and warranties at the time you enter into these Terms, at the date of every transaction or any time you give us any other instruction:

- 18.1.1 you have all necessary authority, powers, consents, licences and authorisations and have taken all necessary action to enable you lawfully to enter into and perform these Terms and such transaction and to grant these security interests and powers referred to in these Terms;
- 18.1.2 the persons entering into these Terms and each transaction on your behalf have been duly authorised to do so;
- 18.1.3 these Terms, each transaction and the obligations created under them are both binding upon you and enforceable against you in accordance with their terms (subject to applicable principles of law) and do not and will not violate the terms of any regulation, order, charge or agreement by which you are bound;
- 18.1.4 no Event of Default or any event which may become an Event of Default (a “Potential Event of Default”) has occurred and is continuing with respect to you;
- 18.1.5 you are acting on your own behalf or on behalf of the Eligible Counterparty (as applicable) (unless we have agreed otherwise in writing) and not as trustee in entering into these Terms and each transaction;

- 18.1.6 any information which you provide or have provided to us in respect of your financial position, domicile or other matters is accurate and not misleading in any material respect;
- 18.1.7 you are willing and financially able to sustain a total loss of funds resulting from a transaction;
- 18.1.8 except as otherwise agreed by us, you are the sole beneficial owner of all Margin you transfer under these Terms, free and clear of any security interest whatsoever other than a right to withhold or dispose of assets routinely imposed on all securities in a clearing system in which such securities may be held; and
- 18.1.9 you understand and accept that we assume no responsibility nor liability for any recommendations, advice, performance guarantees (or similar representations) that you may receive from any marketing agent, introducing broker, investment adviser or investment manager.

18.2 *Your undertakings:* You undertake that:

- 18.2.1 you will at all times obtain and comply, and do all that is necessary to maintain in full force and effect, all authority, powers, consents, licences and authorisations referred to in this clause;
- 18.2.2 you will promptly notify us of the occurrence of any Event of Default or Potential Event of Default with respect to you;
- 18.2.3 you will take all reasonable steps to comply with all Applicable Regulations in relation to these Terms and any transaction, so far as they are applicable to you or us; and
- 18.2.4 upon demand, you will provide us with any information that we may reasonably require as evidence of your compliance with the matters referred to in this clause or any Applicable Regulations.

19. Rights to Event of Default

19.1 *Rights:* If an Event of Default occurs at any time, then we may exercise the rights set out in this clause 19 (in addition to any other rights we have under these Terms).

19.2 *Exercise of rights:* Upon occurrence of an Event of Default, we may by notice, specify a date for the termination of any or all outstanding transactions, except in the occurrence of an Event of Default specified in the definition of Events of Default in subparagraphs (c), (d) or (f), will result in the automatic termination of all outstanding transactions. If any or all outstanding transactions are terminated pursuant to the forgoing, we will be entitled, without prior notice to you and without limitation of any other rights or remedies we may have under these Terms or otherwise, to take any or all of the following actions:

19.2.1 to treat any or all transactions then outstanding as having been repudiated by you, to close out, replace or reverse any or all such transactions, or to take, or refrain from taking, such other action, all at such price or prices, at such time or times and in such manner as we in our sole and absolute discretion consider necessary or appropriate to cover, reduce or eliminate our actual or potential loss or liability under or related to any of your contracts, positions or commitments;

19.2.2 to exercise our right of set-off provided in these Terms or any other right of set-off or similar right we may have, whether as a matter of contract, under common law, or otherwise; and/or

19.2.3 to close any or all of your accounts.

- 19.3 *No Waiver:* We will not lose any of our rights or remedies under or referenced in clause 19 by reason of any failure or delay on our part in exercising them, and no such failure or delay will constitute a waiver of any such right or remedy. Under no circumstances will we be under any obligation to exercise any such right or remedy or, if we do exercise any such right or remedy, to do so at a time or in a manner that takes into account your interests or is otherwise beneficial to you. Any action taken or not taken by us in connection with or pursuant to any transaction at any time after the occurrence of any Event of Default (whether or not we have knowledge of such event) will be entirely without prejudice to our right to take or not take any similar action or to refuse to take any further action at any time thereafter, and does not in any circumstances constitute as a waiver of that right or any other rights or remedies of ours should any such Event of Default have occurred.
- 19.4 *Notice of Event of Default:* You agree to give us notice of any Event of Default immediately upon becoming aware of its occurrence.
- 19.5 *No obligation to perform:* Notwithstanding anything in these Terms to the contrary, we will not be obliged to make any payment or delivery otherwise required to be made by us to you pursuant to or in connection with these Terms or any transaction for as long as an Event of Default has occurred and is continuing.
- 19.6 *Additional remedies:* Rights of Equiti under this clause shall be in addition to, and will not act to limit or exclude, any other rights which we may have (whether by agreement, operation of law or otherwise).
- 19.7 *All open transactions:* This clause applies to each transaction entered into or remaining unsettled between Equiti and you on or after the date these Terms takes effect.
- 19.8 *Close-out:* Unless otherwise agreed in writing between us, or the rules of any relevant Market provide otherwise, if Equiti enters into any transaction with you in order to close out any existing transaction between you and Equiti then the parties' respective obligations under both such transactions shall automatically and immediately be terminated upon entering into the second transaction, except for any settlement payment due from one of us to the other in respect of such close-out.

20. Default and Termination

- 20.1 *Consequences of Event of Default:* Notwithstanding clause 19 of these Terms, if an Event of Default occurs or if we reasonably believe that you will not be able or willing in the future to perform any of your obligations to us, we shall be entitled without first giving you notice:

- 20.1.1 to close out, replace or reverse any transaction, buy, sell, or take, or refrain from taking, any other action at any time or times and in the manner that we, at our reasonable discretion, consider necessary or appropriate to cover, reduce or remove our loss or liability under or in relation to any of your contracts, positions or commitments; and/or
- 20.1.2 to treat any or all transactions which have not been settled between us as having been repudiated by you, meaning that our obligations under the transaction(s) are immediately cancelled and terminated.
- 20.2 **Termination:** We may terminate these Terms, without cause, by giving you written notice, which will take effect immediately or after any period that is specified in the notice. However, we will give you reasonable notice of termination unless there is a valid reason not to, such as an Event of Default. You may terminate these Terms, without cause, by giving us 10 Business Days written notice.
- 20.3 **Amounts due upon termination:** On the termination of these Terms, all amounts payable by you to us will become immediately due and payable, including (but without limitation) all outstanding fees, charges and commissions, any dealing expenses incurred by terminating these Terms, and any losses and expenses resulting from the closing out of any transactions or settling or concluding outstanding obligations incurred by us on your behalf.
- 20.4 **Open transactions:** Termination will be without prejudice to the completion of transactions already initiated. All transactions in progress will be executed in accordance with your instructions.
- 20.5 **Platform access on termination:** Upon termination of these Terms we will be entitled, without first giving you notice, to stop providing you with access to the Platforms.
- 20.6 **Accrued rights:** The termination of these Terms will not affect any rights which may already have arisen or obligation which may already have been incurred by either of us under these Terms.

21. Charges and Taxes

- 21.1 *Charges and taxes:* You will pay our charges as agreed between us from time to time or we may deduct such charges from any funds held by us on your behalf. We may charge a mark-up or mark-down (the difference between the price at which the counter-party takes a principal position and the transaction execution price with you). We may alternatively agree to charge a commission or a combination of commission and mark-up or mark-down.
- 21.2 *VAT and stamp duty liability:* You must also pay any applicable VAT, stamp duty, stamp duty reserve tax, and any other taxes, levies or transaction costs. Please note that there is the possibility that other taxes or costs may exist that are not paid through us or imposed by us. You will at all times be fully responsible for payment of all other taxes due, for making all claims, for filing any tax returns and for providing any relevant tax authorities with information in relation to the services we carry out for you or your money and investments.
- 21.3 *Tax gross-up:* If you are required by law to deduct or withhold any sum for tax or other reasons, the amount owed to us will be increased, so that after you make such a tax deduction or withholding, we receive the same amount as if no such deduction or withholding had been made.
- 21.4 *Additional charges:* We may impose certain reasonable additional charges as set out from time to time in writing to you, which you shall have to pay in the event that you do not comply with your obligations under these Terms. These additional charges may include, without limitation, any reasonable legal costs we may incur as a result of your failure to comply with these Terms. There are no additional charges payable by you by virtue of the fact that these Terms is entered into via email, telephone or fax or other distance means.
- 21.5 *Third-party expenses:* We may pass onto you, certain third-party charges incurred by us, which you hereby agree to. If you have any questions about these charges, please contact us at brokeragesupport@equiti.com.

21.6 **FATCA information:** Equiti's FATCA registration can be located on the US IRS website register with the FATCA Status "Registered deemed compliant Foreign Financial Institution (Including IGA Reporting Model 1 Financial Institution) under Global Intermediary Identification Number ("GIIN") of "FVIV1H.99999.SL.826." For the purposes of FATCA, Equiti is deemed to be a "Foreign Financial Institution".

21.7 **FATCA disclosures:** As a CySEC regulated financial firm, we are required to comply with the Intergovernmental Agreement between the Cyprus and the US in relation to FATCA.

22. Conflicts of Interest and Material Interests

22.1 **Material interests:** Your attention is drawn to the fact that when we deal with you or for you, we or an Affiliate or some other person connected with us may have another interest, relationship or arrangement that is material. Without limiting the nature of such interests, examples include where we or an Affiliate could be:-

22.1.1 dealing or quoting prices to the markets, in the investment or a related investment, as principal for our (or its) own account or that of someone else. This could include selling to you or buying from you and also dealing with or using the services of an intermediate broker or other agent who may be an Affiliate;

22.1.2 matching (e.g. by way of a cross) your transaction with that of another customer by acting on his behalf as well as yours; or

22.1.3 buying from you and selling immediately to another customer, or vice versa; or

22.1.4 in a contractual or agency relationship with marketing agents or introducing brokers who may solicit investment business from you for our benefit in consideration for commission rebate or similar remuneration payable to such agents or brokers.

22.2 **Consent to conflict:** You accept that we and our Affiliates may have interests which conflict with your interests and may owe duties which conflict with duties which would otherwise be owed to you, and consent to our acting in any manner which we consider appropriate in such cases subject to Applicable Regulations.

22.3 **No liability to disclose or account:** We will comply with Applicable Regulations binding on us, but we shall be under no further duty to disclose any interest to you, including any benefit, profit, commission or other remuneration made or received by reason of any transaction or any related transaction or position.

- 22.4 *Information barriers*: Where necessary we maintain arrangements, which restrict access by our employees to information relating to areas of our business (and that of Affiliates) with which, and the affairs of clients with whom, they are not directly concerned. Accordingly, we shall not be required to have regard to or disclose to you or make use of any information which belongs to or is confidential to another client or to us or any Affiliate, and we may be unable to advise or deal with you in relation to particular investments without disclosing the reason for this.
- 22.5 *Deals using a connected broker*: Where a material connection exists between us and a connected broker, you hereby agree that you do not require us to give you notice of that.
- 22.6 *Conflicts policy*: We are required to have arrangements in place to manage conflicts of interest between us and our clients and between different clients. We operate in accordance with a conflicts of interest policy we have put in place for this purpose in which we have identified those situations in which there may be a conflict of interest, and in each case, the steps we have taken to manage that conflict. A summary of our conflicts policy is available on the Website.
- 22.7 *No fiduciary duties*: Nothing in these Terms nor the services we provide nor any other matter, will give rise to any fiduciary or equitable duties on our part or on the part of any of our Affiliates. As a result, we or any of our Affiliates involved in doing business with or for you may act as both broker and agent and we or any of our Affiliates may do business with other clients and other investors whether for our own or such Affiliate's own account.
- 22.8 *Consent*: You accept that we and our Affiliates may either (i) have interests which conflict with your interests, or (ii) owe duties which conflict with duties which would otherwise be owed to you, and in either case (i) or (ii) you consent to our acting in any manner which we consider appropriate in such cases subject to Applicable Regulations.

23. Limitations of Liability

- 23.1 Nothing in these Terms shall exclude or restrict any duty or liability owed by Equiti to you under the applicable legislation or the CySEC Rules (as may be amended or replaced from time to time). Apart from the foregoing, neither Equiti nor its directors, officers, employees or agents shall be liable to you or any third party for any losses, damages, costs or expenses (including direct, indirect, special, incidental, punitive, or consequential loss, loss of profits, loss of goodwill or reputation, loss data, loss of use of the Platforms, business interruption, business opportunity, costs of

substitute, service or downtime costs), whether arising out of negligence, breach of contract, misrepresentation or otherwise, incurred or suffered by you under these Terms (including any transaction or where we have declined to enter into a proposed transaction) unless such losses arise directly from Equiti's gross negligence, willful misconduct or fraud.

23.2 Without limitation, we do not accept liability:

- 23.2.1 for any loss that you suffer in an event where any computer viruses, worms, software bombs, or similar items are introduced into your computer hardware or software via the Platforms, provided we have taken reasonable steps to prevent any such introduction;
- 23.2.2 any error or failure in the operation of the Platforms or any delay caused by the Platforms;
- 23.2.3 any failure by us to perform any of our obligations under these Terms as a result of a cause beyond our control;
- 23.2.4 the acts, omissions or negligence of any intermediate broker or settlement agent;
- 23.2.5 for any actions we may take pursuant to its rights under these Terms;
- 23.2.6 for any losses or other costs or expenses of any kind arising out of or in connection with the placement of orders by you or the execution of transactions with Equiti;
- 23.2.7 for any adverse tax implication of any transaction whatsoever;
- 23.2.8 by reason of any delay or change in market conditions before any particular transaction is affected; and
- 23.2.9 for communication failures, distortions or delays when using the Platforms.

23.3 Nothing in these Terms shall limit Equiti's liability for death or personal injury.

23.4 You will pay us for any losses we may incur if you fail to perform any of your obligations under these Terms or a transaction, or from your use of the Platform.

24. Personal data

24.1 *Personal data*: Where applicable, we may use, store or otherwise process personal information provided by you in connection with the provision of the Services. If you are an individual, we are obliged to supply you, upon request, with a copy of the personal data which we hold about you (if any). Please be advised that by signing these Terms, you

are freely giving consent to the transmittal of your personal data (and/or have obtained consent from individuals working on your behalf) outside the European Union, to third countries or international organisations, in order to ensure that the level of protection of individuals afforded by the General Data Protection Regulation (GDPR) is not undermined. You agree that we may pass information about you which you have provided to other companies in our group and to external companies to help us to process and/or analyse this information as part of the provision of Services to you. We may transfer personal data where the organisation (data processor) receiving the personal data has provided adequate safeguards to protect the personal data.

24.2 Marketing: With your permission and where applicable, your personal data if you are a Professional Client or the personal data of your directors or officers if you are an Eligible Counterparty may also be used for marketing purposes or to conduct market research for us or other companies in our group, which may use the personal data to bring to your attention products and services that may be of interest to you, and also to assist in the efficient provision of the Services. We may from time to time contact you in relation to administering the Services provided to you under these Terms or to offer you other financial services or products that you may be interested in. We may contact you by telephone or other methods of communication for these purposes and you consent to this contact. Please advise us in writing if you do not wish to hear about other financial services or products. You hereby consent to receiving the communications described above and acknowledge that such communication would not be considered by you as being a breach of any of your rights under any relevant data protection and/or privacy regulations. Our Privacy Policy is available on our website [www.equitiglobalmarkets.com].

25. Complaints and Compensation

25.1 Complaints: If you think that you have reason to make a complaint please call +357 25261570, e-mail compliance@equiti.com, or write to: Compliance Department, Equiti Global Markets Ltd FREMA PLAZA, 2nd Floor, 39 Kolonakiou Avenue, Ayios Athanasios, 4103 Limassol.

25.2 Your complaint will be fully investigated, and a full resolution sought within eight weeks of the complaint being received. Our complaints procedure is available on our Website and upon request, but we will automatically provide you with a copy if we receive a complaint from you. If you are not satisfied with the result, you may direct your complaint to the Cyprus's Financial Ombudsman Service through its website at <http://www.financialombudsman.gov.cy/>.

26. Confidentiality

Confidentiality: The information we hold about you is confidential and will not be used for any purpose other than in connection with the provision of the Services. Information of a confidential nature will be treated as such provided that such information is not already in the public domain. Information of a confidential nature (including information relating to your transactions) will only be disclosed outside a group of companies to which we belong in the following circumstances: (i) where required by law or if requested by any regulatory authority or exchange having control or jurisdiction over us (or any respective Associate); (ii) to investigate or prevent fraud or other illegal activity; (iii) to any third party in connection with the provision of Services to you by us; (iv) to intermediate brokers or settlement agents; or (vi) at your

request or with your consent.

27. Notices

27.1 Notices: Subject to clause 25.1, any notice or other communication given under these Terms must be in writing and may be:

27.1.1 made by electronic means, including e-mail;

27.1.2 delivered by hand;

27.1.3 sent by prepaid recorded delivery or registered post, or registered airmail in the case of an address for service outside of Cyprus; or

27.2 Service of notices: Any such notice will be considered to have been served:

27.2.1 if delivered by hand, at the time of delivery;

27.2.2 if sent by prepaid recorded delivery or registered post, two clear Business Days after the date of posting (i.e. not including the day of posting itself);

27.2.3 if sent by registered airmail, the date of posting;

27.2.4 if sent by e-mail, immediately if sent during business hours at its destination or, if not within business hours, at the opening of the next period of business hours, but subject to “not sent” or “not received” message being received from the relevant e-mail providers.

27.3 E-mails: E-mail may be used to enable us to communicate with you. You agree that we may record all such communications (see clause 28.7). As with any other means of delivery this carries with it the risk of inadvertent misdirection or non-delivery. It is your responsibility to carry out a virus check on any attachments received. As internet communications are capable of data corruption, we do not accept any responsibility for changes made to such communications after their dispatch. For this reason, it may be inappropriate to rely on the content of an e-mail without obtaining written confirmation of it. All risks connected with sending confidential information relating to you are borne by you and are not our responsibility. If you do not accept this risk, you should notify us in writing that e-mail is not an acceptable means of communication.

27.4 Contact details: It is your responsibility to notify us immediately if any of the contact details provided by you change.

27.5 Newsletters: From time to time, we may decide to provide you with information by on-line newsletters, which we may post on our Website or provide to you in any other manner. We will make all reasonable efforts to ensure the accuracy and completeness of this information, but it will not amount to investment advice or recommendation and if you have any doubts as to the effect or consequences of the information for you, you should contact your independent financial adviser. We reserve the right to charge a fee for subscription to our newsletter, as detailed from time to time on our Website. If we do so, you are entitled to refuse subscription to the newsletter if you notify us in writing.

27.6 Language of Communications: All Equiti standard documents will be available in English. If a

document is translated into another language this will be for information purposes only and the English original version will prevail the event of any conflict or inconsistency.

28. General

- 28.1 *Electronic communications:*** Subject to Applicable Regulations, any communications between us using electronic signatures will be binding to the same extent as if they were in writing. By signing these Terms, you give your consent to the receipt of communications by electronic means, notwithstanding that certain communications would otherwise be required to be made using a durable medium under Applicable Regulations. Without limiting the generality of the foregoing, orders placed, or other instructions given by electronic means will constitute evidence of such orders or instructions. If you no longer wish to communicate in this way, you must revoke your consent in writing in accordance with clause 27.1. If you do not wish to communicate via electronic means at all, you must inform us of your wishes prior to you signing these Terms. You agree that we may record all such communications (see clause 28.7).
- 28.2 *Our Duties:*** We are required by law to provide you with certain information about us, our services, our transactions, our commission, spread, charges and taxes along with copies of our Order Execution Policy and Conflicts Policy. You specifically consent to us providing you with this information by means of our Website. Commission, spread, charges and taxes (if any) will be disclosed in our Client Portal. Our Order Execution Policy, Conflicts Policy, Privacy Notice and Risk Notice will be provided on our Website. Alternatively, details are available by calling one of our employees. It is your responsibility to make sure that you read all notices posted on our Website or through the Online Platform from time to time in a timely manner.
- 28.3 *Change of address:*** You agree to immediately notify us in writing of any change of your address or other contact details, such notification to be given in accordance with clause 27.
- 28.4 *Third party rights:*** A person who is not a party to these Terms has no rights under the Applicable Regulations to enforce any terms of these Terms.

- 28.5 Assignment:** These Terms are for the benefit of and binding upon both parties and their respective successors and permitted assigns. You may not and will not assign, charge or otherwise transfer, or purport to assign, charge or otherwise transfer, these Terms, any rights or obligations hereunder or any interest herein (including any indirect, beneficial, synthetic or economic interest), in each case without Equiti's prior written consent (which may be withheld or delayed in the sole and absolute discretion of Equiti), and any attempted or purported assignment, charge or transfer in violation of this sentence will be void. No assignment, charge or transfer by you will relieve you of any of your obligations or liabilities hereunder. We may transfer these Terms or any rights or obligations hereunder to any of our Affiliates or to any third party which acquires the business of Equiti, without your consent.
- 28.6 Rights and remedies:** The rights and remedies provided or referenced in these Terms are cumulative and not exclusive of any other rights or remedies we may have, whether as a matter of contract, under applicable law, or otherwise. We will be under no obligation to exercise any right or remedy at all or at a time or in a manner that takes into account your interests or is otherwise beneficial to you. No failure or delay by us in exercising any of our rights or remedies under or in connection with these Terms or any transaction will operate as a waiver of those or any other rights or remedies. No single or partial exercise of a right or remedy will prevent further exercise of that right or remedy or the exercise of another right or remedy.
- 28.7 Recording of calls:** You agree that we may record all telephone conversations and/or any communications by other means between you and us (including face to face meetings) without use of a warning tone, and use such recordings, or transcripts of such recordings, as well as any e-mails, recorded chat messages or other communications you send to us for training purposes, for the purposes of investigating any complaint you may make, or for any other legal or regulatory purposes including as evidence in any dispute or anticipated dispute between you and us. We shall retain records of all telephone and/or any communications by other means for the duration required by Applicable Regulations. We will provide a copy of such records to you within a reasonable period of your request. Such records will also be accepted by you as evidence of orders placed or other instructions given.
- 28.8 Our records:** Our records will be evidence of your dealings with us in connection with our services. You will not object to the admission of our records as evidence in any proceeding because such records are not originals, are not in writing or are documents produced by a computer. You will not rely on us to comply with any of your record keeping obligations, notwithstanding the fact that records may be made available to you on request in our sole and absolute discretion.

We maintain our records for the duration of our relationship with you, and for a period of five years thereafter.

- 28.9 *Your records*: You agree to keep adequate records in accordance with Applicable Regulations to demonstrate the nature of orders submitted and the time at which such Orders are submitted.
- 28.10 *Co-operation for proceedings*: You agree to co-operate with us to the full extent possible in the defense or prosecution of any legal or regulatory proceedings.
- 28.11 *No waiver*: The granting by you or us of any time or concession in respect of any breach of these Terms by the other will not be considered to be a waiver of that breach.
- 28.12 *Entire agreement*: these Terms comprise the entire agreement between the parties relating to the subject matter hereof and either party acknowledges that it has not entered into these Terms relying on any representation, statement or agreement, whether oral or in writing, other than those expressly incorporated in these Terms.
- 28.13 *Set-off rights*: in addition to any other right to withhold payment, we may at any time and without notice to you, set off any amounts owing between you and us. If we exercise the right of set-off and it shows that the amounts due to us exceed the amounts due to you, we will give you notice of this and you shall immediately pay such excess to us.
- 28.14 *Partial invalidity*: If, at any time, any provision of these Terms is or becomes invalid or unenforceable in any respect, under the law of any jurisdiction, neither the legality, validity or enforceability of the remaining provisions of these Terms nor the legality, validity or enforceability of such provision under the law of any other jurisdiction shall in any way be affected.

29. Governing Law and Jurisdiction

This Agreement, and any other obligations connected with these Terms, are governed by and construed in accordance with the laws of the Republic of Cyprus and you and we submit to the exclusive jurisdiction of the courts of the Republic of Cyprus.

Agreement Execution and Signature Page

I CONFIRM THAT I HAVE READ THE FOLLOWING POLICIES/DOCUMENTS AND AGREE TO THEIR TERMS.

- [Order Execution Policy](#)
- [Risk Warning Notice](#)
- [The Privacy Policy](#)
- [The Conflicts of Interest Policy](#)

I HAVE READ THESE GENERAL TERMS & CONDITIONS AND AGREE TO ITS TERMS:

Client authorised signature: _____

Full name (*authorised individual*): _____

Authorised position: _____

Company name: _____

Date: _____