



FRAUD AWARENESS

FXPesa is fully committed to protecting you, our client, from all forms of fraud – that’s why we’re providing these Fraud Awareness resources to ensure that you keep trading in a safe environment.

Your awareness, combined with our vigilance, will help to decrease the risk to your trading account.

What is Fraud?

Fraud is a deceitful or false action that is performed with the intention of obtaining unlawful gain for a criminal against the victim. Examples include:

- “Professional Forecasts”
 - Signal sellers attempt to convince traders to make certain trades on information they claim is based on “professional forecasts” which are guaranteed to turn a profit for the trader in exchange for a commission whether on a daily, weekly, or monthly basis. In reality, they may take a trader’s money and disappear.
- “Highly Skilled Investors”
 - Some individuals who market themselves as “highly skilled investors” will receive funds belonging to traders or even members of the public and claim to assist them in investment for a commission. When the money is handed to these individuals, they can use it for their own purposes.
- Guaranteed high returns
 - In a similar way, “highly skilled investors” can invite traders or members of the public to place a small initial amount to receive guaranteed high returns over short period of time. Returns in investments are not guaranteed and just like the other fraud activities, these individuals usually disappear with the investors funds.
- Ponzi/Pyramid Schemes
 - The schemer pools funds from traders or members of the public. However, there is no real trading or investment activity going on. The schemer pays out the early victims from the money provided by later victims. If there are always new investors, the scheme will continue. If there are no new investors, the scheme falls through and the schemer disappears with the investor funds.
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How to avoid being a victim of fraud

- DO YOUR DUE DILIGENCE: Research, be critical and analyse. **If it’s too good to be true it is.**
- EDUCATE YOURSELF: Understand the services and products you are trading in.
- PROTECT YOURSELF: Keep all your personal details to yourself e.g. your trading account credentials and payment details.
- PAY THROUGH AN ESTABLISHED PAYMENT SYSTEM: Please only make deposits to your trading account using the payment methods and bank information found within our secure client portal. For more details refer to (website link on Payments)

What to do if you think you’ve been a victim of fraud

At FXPesa, we are committed to assisting clients who have been victims of fraud.. If you suspect you’ve been a victim, please report it. This will not only protect you but also ensure that others are not scammed in the future.



- Contact our support team: 24/6 (Toll Free) 0 800 211 185/support@fxpesa.com
- Contact the Capital Markets Authority: +254 20 2264000/ 2264900 / 2221869
www.cma.or.ke
- Report to the matter to the DCI: <https://www.cid.go.ke/index.php/contact-us.html>

FRAUD AWARENESS Month with FXPesa (SOCIAL MEDIA POSTS)

1. *How to report to us*

FXPesa is fully committed to protecting you, our client, from all forms of fraud. If you come across any dubious websites, messages or activities mentioning EGM Securities or FXPesa, please report it to us.

Creative: Report any fraud incidences to our Support Team via phone (toll free) 0 800 211 185 or via email support@fxpesa.com.

2. *Safeguard your money*

Remember to ONLY make deposits to your trading account using the payment methods and bank information found within our secure client portal. Link payments page on website

Creative: Always make deposits only through the approved channels in your client portal

3. *How to Spot Fraud in online trading*

There are instances when scammers scheme to trick you out of your hard-earned money. It is important that you are aware & recognize all the warning signs. Visit our website for information on how to protect yourself. (Link to website)

Creative: Visit our website to learn how to protect yourself from fraud.